We treat the clothes we receive systematically – right category, right quality and right pricing. It is from them we get our income.

- Gustino Aramson, Sorting Center Production Manager, DAPP Malawi

We have settled for the highest standards in processing the clothes as part of making them ready for the market. In the fine sorting department we have four chief sorters. Throughout the day they check all the clothes in all the bales to remove errors, if any, in the bale, which fine sorters might have not spotted.

On top of that we have a catalogue for each and every table with a fine sorter, explaining the standards expected in sorting, like the composition of the bale, the quality and type of clothes. All this seeks to make sure that all the bales we are producing are of the right quality and also they are competitive at the market.

When packing the bales, we mix each category of the second-hand clothes according to the colors. We fold them so that the colors are visible as we use see-through packaging materials. The customer can see that this is a DAPP Malawi bale. All the customers are used to our product due to the way we pack our bales.